

Reg. No.: .....



Y7825

Name: .....

**University of Kerala**

Fourth Semester FYUGP Degree Examination, May 2026

Value Addition Courses

**ENGLISH**

**UK4VACENG201 - Digital Empowerment**

Academic Level: 200-299

**2024 Admission**

**Time: 1 Hour**

**Max. Marks: 28**

**Part A. 4 Marks ,Time 5 Minutes (Cognitive Level :Remember(RE)/Understand(UN))Objective Type 1 mark each, Answer all questions**

| Qn No. | Question                                                                                    | CL | CO |
|--------|---------------------------------------------------------------------------------------------|----|----|
| 1      | List any one element of cyber ethics.                                                       | RE | 1  |
| 2      | Which digital platform is used in India for storing and accessing documents electronically? | RE | 1  |
| 3      | How does RTI promote transparency in governance?                                            | UN | 1  |
| 4      | Give an example of digital communication.                                                   | UN | 3  |

**Part B. 8 Marks ,Time 15 Minutes (Cognitive Level :Understand(UN)/Apply(AP))Short Answer 2 marks each, Answer all questions**

| Qn No. | Question                                                                                                         | CL | CO |
|--------|------------------------------------------------------------------------------------------------------------------|----|----|
| 5      | What are collaborative digital platforms? Give an example.                                                       | UN | 3  |
| 6      | Mention the main objectives of the SWAYAM programme.                                                             | UN | 3  |
| 7      | Demonstrate how a small shop owner could use a digital initiative to carry out cashless payments from customers. | AP | 3  |
| 8      | What skills should a leader use to guide teams through digital change?                                           | AP | 1  |

**Part C. 16 Marks ,Time 40 Minutes (Cognitive Level :Apply(AP)/Analyse(AN)/Evaluate(EV))/Long Answer 4 marks each, Answer all questions choosing among options\* within each question**

| Qn No. | Question                                                                                                 | CL | CO   |
|--------|----------------------------------------------------------------------------------------------------------|----|------|
| 9      | A)<br>Use an example to show how m-Sevanam services can improve public service delivery.<br><br>OR<br>B) | AP | 4, 5 |

| Qn No. | Question                                                                                                                                                                                                                                                                                        | CL | CO   |
|--------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----|------|
|        | How would you apply digital inclusivity principles in designing a public service website?                                                                                                                                                                                                       |    |      |
| 10     | <p>A)<br/>Analyse the role of digital payment systems in strengthening the Indian economy.</p> <p>OR<br/>B)<br/>Analyse the key features of Microsoft Teams.</p>                                                                                                                                | AN | 4, 3 |
| 11     | <p>A)<br/>Evaluate the impact of digital privacy measures on user safety.</p> <p>OR<br/>B)<br/>Evaluate the role of RTI in strengthening democracy in India.</p>                                                                                                                                | EV | 5, 5 |
| 12     | <p>A)<br/>Propose a new mobile application that combines two or more digital governance initiatives to solve a specific problem faced by small farmers in Kerala.</p> <p>OR<br/>B)<br/>Create a new and simple system for reporting and managing cyber complaints in a college environment.</p> | CR | 5, 5 |